



## Compliant Service Specification for TBM2

### General information

The following service specification relates to the Compliant for MAN trucks with an on-board telematics module 2 (TBM2) product. The MAN Bridge package is a prerequisite for using Compliant with TBM2. MAN Bridge is the basic package for MAN trucks with TBM2 and is subject to a fee. It combines important basic elements to get you started on the RIO platform with ease and is the basis for additional services.

The Compliant product enables the remote download function for tachograph and driver card data. Important note: the remote download function for vehicles with TBM2 is realised via the T-Systems platform (product name: Logiweb/MAN TeleMatics) and the MAN TeleMatics client (an application/user interface to be installed by the customer). In this regard, please also read the “Technical requirements” section in this service specification.

The tachograph and driver card files are automatically downloaded and archived on the T-Systems platform. The archived files can be saved locally on the computer via the MAN TeleMatics client.

### Service overview

Once the fleet vehicles have been set up in the RIO administration area on the RIO platform and the Compliant service has been procured for these vehicles via the Marketplace, the following services can be used:

Functionality/data	MAN Truck	MAN Bus	MAN Van	Non-MAN Brand (RIO Box in FMS mode)
Automatic remote download of tachograph & driver card data	X	This service is not available for this vehicle category	This service is not available for this vehicle category	This service is not available for this vehicle category
Storage of downloaded files on the T-Systems platform	X			
Manual/automatic saving of archived files on a local computer	X			

Possible remote download intervals:

- Tachograph (mass storage unit): 7-90 days
- Driver card: 1-28 day(s)

## MAN Truck & Bus SE Technical requirements



To be able to use Compliant for TBM2, the vehicles must be equipped as follows:

	MAN Truck	MAN Bus	MAN Van	Non-MAN Brand (RIO Box in FMS mode)
Use of an TMB2, installed as standard or retrofitted in accordance with MAN TI (provision not covered by the Service T&Cs)	X	This service is not available for this vehicle category	This service is not available for this vehicle category	This service is not available for this vehicle category
TBM2 software version 3.2 or higher (the user can obtain information about the software version from their MAN service outlet).	X			
Use of a remote-enabled tachograph (not provided by MAN).	X			

In order for the service to be operational, it is necessary for the vehicle to be reachable via a radio connection for the requisite configuration. The multi-stage manual system switchover can take several days.

To be able to use Compliant, the workplace must be equipped as follows (in addition to the workplace requirements of MAN Bridge):

- Important requirement/recommendation: the MAN TeleMatics client and the USB card reader driver necessary for remote download must be installed on a computer where there are no other USB card readers already installed or in use, e.g. for remote downloads for vehicles with a RIO Box.
- If a card reader for remote downloads for vehicles with a RIO Box is already in use, Compliant with TBM2 will require another computer with an Internet connection and the Windows 7 operating system or higher (not provided by MAN).
- Use of a MAN TeleMatics client version 4.12.2 or higher (provided by MAN).
- Use of (a) card reader(s) (provision not covered by the Service T&Cs)
  - SCR3311
  - Cloud 2700 R
- The current MAN TeleMatics client (access software) as well as the necessary USB card reader driver can be downloaded at <https://www.truck.man.eu> → Services → Fleet management → Overview → Downloads.
- Use of (a) company card(s) (not provided by MAN)



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- Only one MAN TeleMatics client with the related card reader can be operated on a computer. If several company cards are to be used at the same time, each company card must be used on its own separate computer with the MAN TeleMatics client and card reader installed.
- Internet browser (we recommend using the latest version of the following browsers: Google Chrome, Mozilla Firefox, Microsoft Internet Explorer, Microsoft Edge. We cannot guarantee unrestricted functionality if using other browsers.)