



MAN Bridge service description

General information

MAN Bridge is the basic package for MAN trucks with on-board telematics module 2 (TBM2). This package is subject to a fee. It combines important basic elements to get you started on the RIO platform with ease and is the basis for additional services. Further services can be added on in the Marketplace for a fee.

Important note: the user must check their current interface connections (API) before purchasing the product. Third-party systems such as logistics software or in-house developments are connected to the MAN TeleMatics platform via the API; in the case of an incompatible API interface, there is a danger that it will no longer be possible to connect to the third-party systems. MAN Truck & Bus SE accepts no liability or costs for interface adjustments necessary at the customer's end.

Service overview

Once the fleet vehicles have been set up in the RIO administration area on the RIO platform and the MAN Bridge service has been procured for the vehicles via the Marketplace, the following MAN Bridge services can be used:

Functionality	MAN Truck with TBM2
Address lookup	X
Vehicle identification	X
Driver identification (prerequisite: digital tachograph)	X
Current vehicle position every 5 minutes	X
Simple journey history	X
Simple deployment analysis related to vehicles	X
Data history going back 10 days for the fleet monitor (excluding current day)	X
Data history going back 25 months for the deployment analysis (excluding current day)	X
Average operating consumption range	X
CO2 emission	X
Average operating consumption	X
Operating consumption	X

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Engine running time	X
Driving time	X
Downtime	X
Route	X
Average gross weight	X
Average speed	X
Operating days	X
Pre-departure check going back up to 30 days in conjunction with the MAN Driver App (*use for customers in Europe)	X
Pre-departure check download as a PDF (*use for customers in Europe)	X

*The pre-departure check is not available to customers from Latin America.

Important note: consequences of switching from the MAN TeleMatics system to MAN Bridge

The MAN TeleMatics functions and interfaces can no longer be used after activating MAN Bridge (including MAN TeleMatics Client, maintenance data portal, MAN TeleMatics App, data interface). MAN Bridge does not include the (digital) scope of services provided with MAN ServiceCare and any existing service contracts. Other costs may be incurred for using ServiceCare M which the user can view on the Marketplace.

No historic MAN TeleMatics data is transferred into the new RIO platform or into MAN T&B services.

There are differences in data quality, data availability, sending patterns and in the respective service's range of functions compared to running the service with a RIO Box (see relevant service description on this topic).



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Technical requirements

To be able to use MAN Bridge, your vehicles must be equipped as follows:

- MAN truck with TBM2, installed as standard or retrofitted in accordance with MAN TI (Technical Information sheet). Provision of the TBM2 is not covered by the Service T&Cs.
- TBM2 software version 3.2 or higher. The user can obtain information about the software version of their TBM2 from their MAN service outlet.

To be able to use MAN Bridge, the workplace must be equipped as follows:

- Use of an Internet-capable device such as a computer (not provided by RIO) running the Windows 7 operating system or later.
- Internet browser (we recommend using the latest version of the following browsers: Google Chrome, Mozilla Firefox, Microsoft Internet Explorer, Microsoft Edge. We cannot guarantee unrestricted functionality if using other browsers.)

Miscellaneous

In order for the service to be operational, it is necessary for the vehicle to be reachable via a radio connection for the requisite configuration. The multi-stage manual system switchover can take several days.