

RIO Dispatch (beta) Service Specification

Service Overview

After adding the vehicles of the fleet to the RIO platform and linking the mobile devices to the vehicles /drivers, the following services can be used in RIO Dispatch (beta):

- Adding and management of transport orders /shipments
- Scheduling shipments for vehicles /drivers
- Digital transmission of planned tours to vehicles /drivers
- Digital feedback of transport status reports to the dispatcher

General information

RIO Dispatch is during the beta phase free to use for dispatchers. With this service you can manage your transport orders and plan tours for your trucks and drivers. If your trucks or drivers are equipped with a mobile device, the planned tour can be transferred to the driver via the free RIO 4Drivers app. Status messages set by the driver in the app are transferred back to the dispatcher.

Technical requirements

To be able to use RIO Dispatch (beta), your vehicles must be equipped as follows:

- At least one vehicle in your fleet is equipped with a RIO box (so that driver can be added)
- An Android-based smartphone /tablet with internet access per vehicle or driver

To be able to use RIO Dispatch (beta), the workplace must be equipped as follows:

- An internet-enabled device e.g. Computer (not provided by RIO) with Windows 7 or later operating system
- Internet browser (Chrome version 59.0 or newer, Firefox version 54.0 or newer)

Limitations

RIO Dispatch (beta) is currently in beta testing. This means in particular:

- Some functions are not yet available or will be changed in the future
- The availability of the service cannot be guaranteed in the beta phase in the sense of the platform terms and conditions