



LOGISTIK IM FLUSS.

Data protection information relating to registration on the RIO Platform

You have opted for the services provided by TB Digital Services GmbH; we would like to take this opportunity to thank you for placing your trust in us. In connection with the associated use of the RIO Platform and the possible services on this platform, we collect and process various items of personal data that are necessary in order to fulfil the defined purposes. Below, we have provided you with information in accordance with Article 13 of Regulation (EU) 2016/679, e.g. which data are concerned, how they will be processed and what rights you are entitled to in this regard.

1 Name and contact details of the controller

TB Digital Services GmbH	<u>Managing Director</u>
Oskar-Schlemmer-Str. 19-21	Jan Kaumanns
80807 München	Stefan Heymann
Tel. 00800/22 55 07 46	
Email: info@rio.cloud	

2 Purposes of processing

The data that you provided when registering on the RIO Platform will be used in order to create your profile on the RIO Platform. If you enter the details of the vehicles in your fleet (number plate and vehicle identification number) once you have registered, you may use the services of the free basic service RIO Essentials, including vehicle-specific performance analysis, for example. As further services are provided subject to a fee, it is necessary to enter your payment details for the purpose of settlement in order to use these services.

3 Legal basis for processing

Processing is necessary for performance of a contract whose contractual party is the data subject, or for the implementation of pre-contractual measures that takes place upon the data subject's request.

4 Recipients or categories of recipients of personal data

- Companies of the VW Truck & Bus Group
- Contract processors
- Authorities (e.g. Tax Office)
- Service partners (in so far as relevant services have been booked)
- Service providers within the scope of a 'transfer of function' (under German law, when another party is indirectly involved in data processing by virtue of another activity)

5 Transfer to third countries

There is no intention to transfer personal data to a third country or international organisation.



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6 **Period of data storage**

The period for which your data is generally stored depends on obligations of retention under commercial law and tax law, as well as the existence of the business relationship (e.g. service life of vehicles).

The retention period for historical data from the use of RIO Essentials is ten (10) calendar days, in principle; all further retention periods vary and can be found in the general terms and conditions of the respective services.

7 **You are entitled to the following rights:**

- In accordance with Article 15 of Regulation (EU) 2016/679, you may request information regarding your personal data processed by the controller (e.g. regarding the purposes of processing, the categories of personal data, the categories of recipients, the envisaged period of storage).
- In accordance with Article 16 of Regulation (EU) 2016/679, you may request, without undue delay, the rectification of inaccurate personal data that concerns you or the completion of incomplete personal data that concerns you, held by the controller.
- In accordance with Article 17 of Regulation (EU) 2016/679, you may request the erasure of your personal data held by the controller under certain conditions.
- In accordance with Article 18 of Regulation (EU) 2016/679, you may request the restriction of processing of your personal data under certain conditions.
- In accordance with Article 7(3) of Regulation (EU) 2016/679, you may withdraw the consent you once granted to the controller at any time. As a result of this, the controller is no longer permitted to continue data processing that was based exclusively on this consent.
- In accordance with Article 77 of Regulation (EU) 2016/679, you may lodge a complaint with a supervisory authority. Generally speaking, you may contact the supervisory authority for your habitual place of residence or place of work, or our company headquarters.

8 **Data that are labelled as mandatory information are either required by law or by virtue of the contract, or are necessary for the conclusion of the contract.**

If you do not provide mandatory information, the purposes of processing cannot be fulfilled. Therefore, you as the user will not be fully registered on the platform, which means that you will not be able to use the services provided via this platform.

Data that are not labelled as mandatory information are provided voluntarily. If you do not provide voluntary information, we will not be able to provide you with a full service or provide you with product recommendations, nor will we be able to perform specific services (that may be added on) in full.

9 **Automated decision-making**

Automated decision-making in accordance with Article 22(1) and (4) of Regulation (EU) 2016/679 will not take place.



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10 Categories of collected personal data

- Professional contact and (work) organisation data**
Surname, forename, gender, address, email address, telephone number, mobile phone number, company, department, section, cost centre, employee numbers, responsibilities, roles, attendance (yes/no), etc.
- IT usage data**
UserID, roles, permissions, log-in times, computer name, IP address, GID, LEGIC no., etc.
- Motor vehicle usage data with VIN/number plate - guarantee/warranty, product liability, safe vehicle operation**
Data covered by motor vehicle usage that are linked to a VIN/number plate and are important in connection with garage repairs, guarantees/warranties or product liability, or whose availability is required for safe vehicle operation.
- Contractual data**
purchased products, (financial) services, date of purchase agreement, purchase price, special equipment, guarantees, etc.
- Motor vehicle usage data with VIN/number plate - assistance systems, driving behaviour, etc.**
Data covered by motor vehicle usage that are linked to a VIN/number plate and relate to driving behaviour or the use of assistance systems and their specific usage data, etc.
- Position data**
GPS, wireless positioning, movement profile, WLAN hotspot positioning, etc.
- Data on personal/professional relationships and characteristics**
Data on professional title, professional career, length of service, duties, activities, entry and departure data, qualifications, etc.
- Credit rating and banking data**
Payment behaviour, balances, data from credit agencies, scores, asset relationships, account linking, credit card number, etc.