



QUICK GUIDE OUTBOUND ORDER BOOK

Focus on New Car Logistics

Version 1.2 - 28.05.2024

Contents

1. Intro Outbound Order Book (OOB)
2. Login and System Overview
3. Transport Order Overview
4. Transport Order Confirmation
5. Transport Status Updates
6. FAQs and Contact information

Contents

- 1. Intro Outbound Order Book (OOB)**
2. Login and System Overview
3. Transport Order Overview
4. Transport Order Confirmation
5. Transport Status Updates
6. FAQs and Contact information

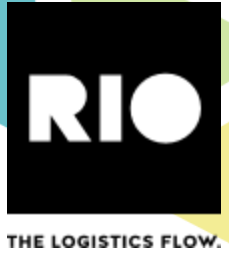
1. Intro Outbound Order Book

- The **Outbound Order Book (OOB)** is an advanced **digital platform** that allows shippers of vehicles to **share transport and service orders** with their logistics service providers and to **report order confirmations and status messages** back to the shippers.
- You can access the OOB through following Links:
 1. <https://outbound-order-book.rio.cloud/#/transport-orders>
 2. <https://rio.cloud/>

Contents

1. Intro Outbound Order Book (OOB)
- 2. Login and System Overview**
3. Transport Order Overview
4. Transport Order Confirmation
5. Transport Status Updates
6. FAQs and Contact information

2. Go to the **OOB webpage** and **log in using your username and password**. The OOB administrator in your company can create and change accounts or passwords if needed.



Anmeldung

Nutzername Telefonnummer

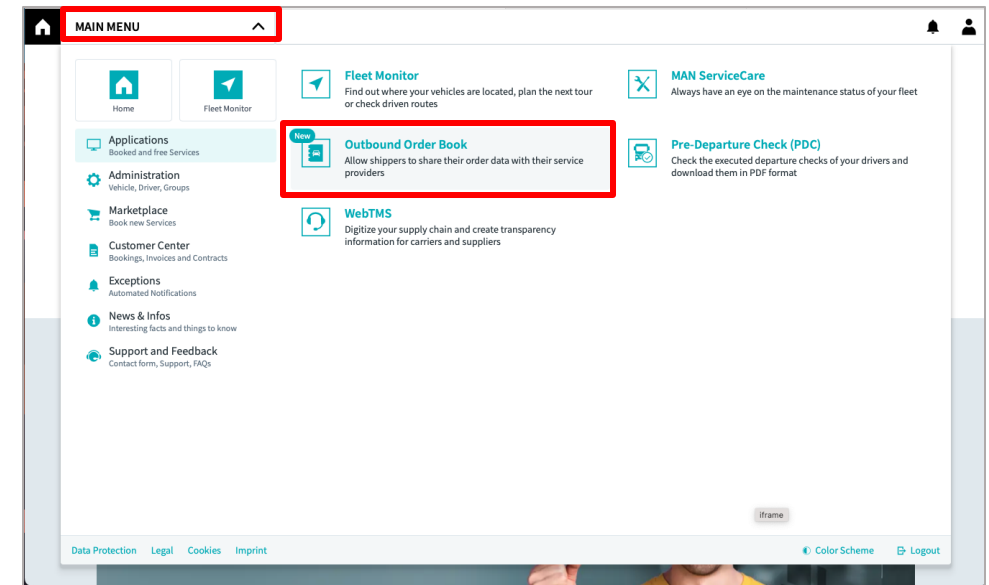
Passwort

[Passwort vergessen](#)

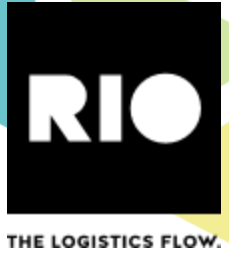
Noch keinen Account?
[Auf der RIO Plattform registrieren.](#)

[Login](#)

Powered by



2. After logging in to OBB, the user is presented with an overview of transport orders. Each row contains additional attributes related to the respective vehicle, such as delivery location and model.



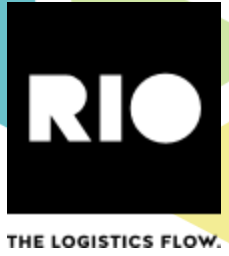
Load order / Transport order	Status	Model	Model group	from	Pick-Up Tim...	to	Delivery date	Means of transport	Action
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	
785129	CONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	My-Truck	
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	
652365	CANCELLED	3 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	NO DATA	
348618	UNCONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	

Everything loaded

Contents

1. Intro Outbound Order Book (OOB)
2. Login and System Overview
- 3. Transport Order Overview**
4. Transport Order Confirmation
5. Transport Status Updates
6. FAQs and Contact information

3. After logging into the OOB, the user is presented with an **overview of transport bundles or single transport orders**. Each row contains **additional attributes related to the respected vehicle(s)**, such as delivery location and model.



Load order / Transport order	Status	Model	Model group	from	Pick-Up Tim...	to	Delivery date	Means of transport	Action
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓
785129	CONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	My-Truck	!
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓
652365	CANCELLED	3 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	NO DATA	✗
348618	UNCONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓

Everything loaded

3. The user can access **further details about each transaction** by clicking on the corresponding row. On the right-hand side, the **detailed view** opens up.



OUTBOUND ORDER BOOK

WELCOME **TRANSPORT ORDERS** SERVICE ORDERS INCOMING VEHICLES

Inbox 5 En Route Finished 2 Archived

Select Status ... Filter

Load order / Transport order	Status	Model	Model group	from	Pick-Up Time	to
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 -	29.05.2024 18:00
785129	CONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 -	29.05.2024 18:00
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 -	29.05.2024 18:00
652365	CANCELLED	3 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 -	29.05.2024 18:00
348618	UNCONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 -	29.05.2024 18:00

Everything loaded

Load order for 3 vehicles

Order ID: 348618 Status: UNCONFIRMED

Please provide transport information and confirm order

Means of Transport ID: Enter ID at least before Pick-Up Unloading Address: Bremerhaven

Requested Pick-Up Timeframe (GMT+2): 27.05.2024 08:00 - 29.05.2024 18:00 Planned Pick-Up Date (GMT+2): Select Date

Requested Delivery Date (GMT+2): 31.05.2024 20:00 Planned Delivery Date (GMT+2): Select Date

Report incident Confirm order

Transport details Shipment details

from: Volkswagenwerk Wolfsburg Requested Pick-Up Timeframe: 27.05.2024 08:00 - 29.05.2024 18:00

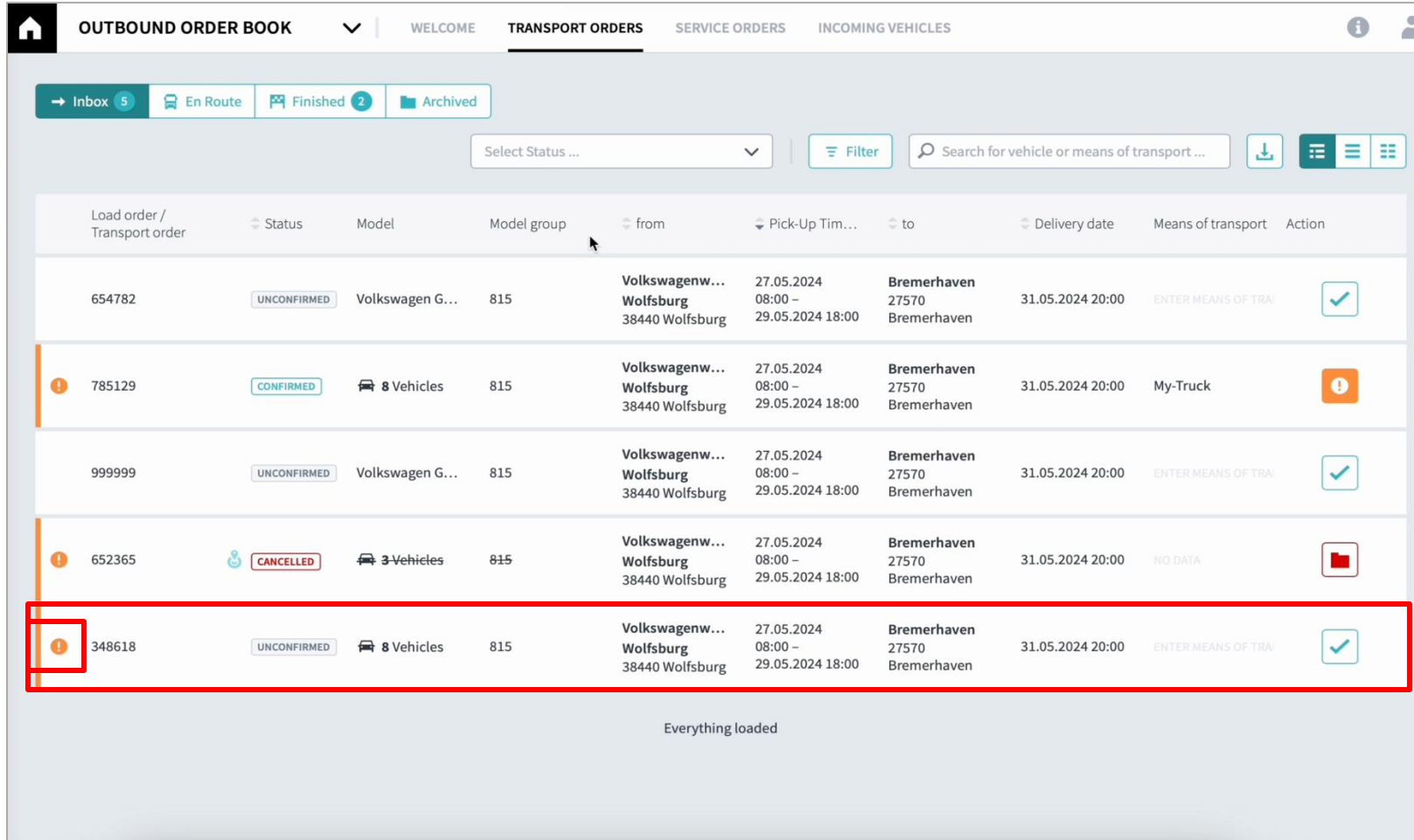
Berliner Ring 2 38440 Wolfsburg DE

- Volkswagen Golf V... WMA01716808550241 Not loaded
- Volkswagen Golf V... WMA01716808562904 Not loaded
- Volkswagen Golf V... WMA01716808566514 Not loaded

Select Date Confirm loading

Close

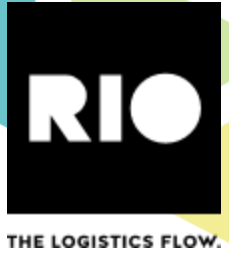
3. The **orange exclamation mark** indicates that the **transport bundle/order** has been **updated by Volkswagen**. This means that some data within the transport bundle/order has been modified.



Load order / Transport order	Status	Model	Model group	from	Pick-Up Tim...	to	Delivery date	Means of transport	Action
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓
785129	CONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	My-Truck	!
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓
652365	CANCELLED	3 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	NO DATA	✗
348618	UNCONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	!

Everything loaded

3. Cancelled orders are marked with a red lightning bolt symbol.



OUTBOUND ORDER BOOK

WELCOME TRANSPORT ORDERS SERVICE ORDERS INCOMING VEHICLES

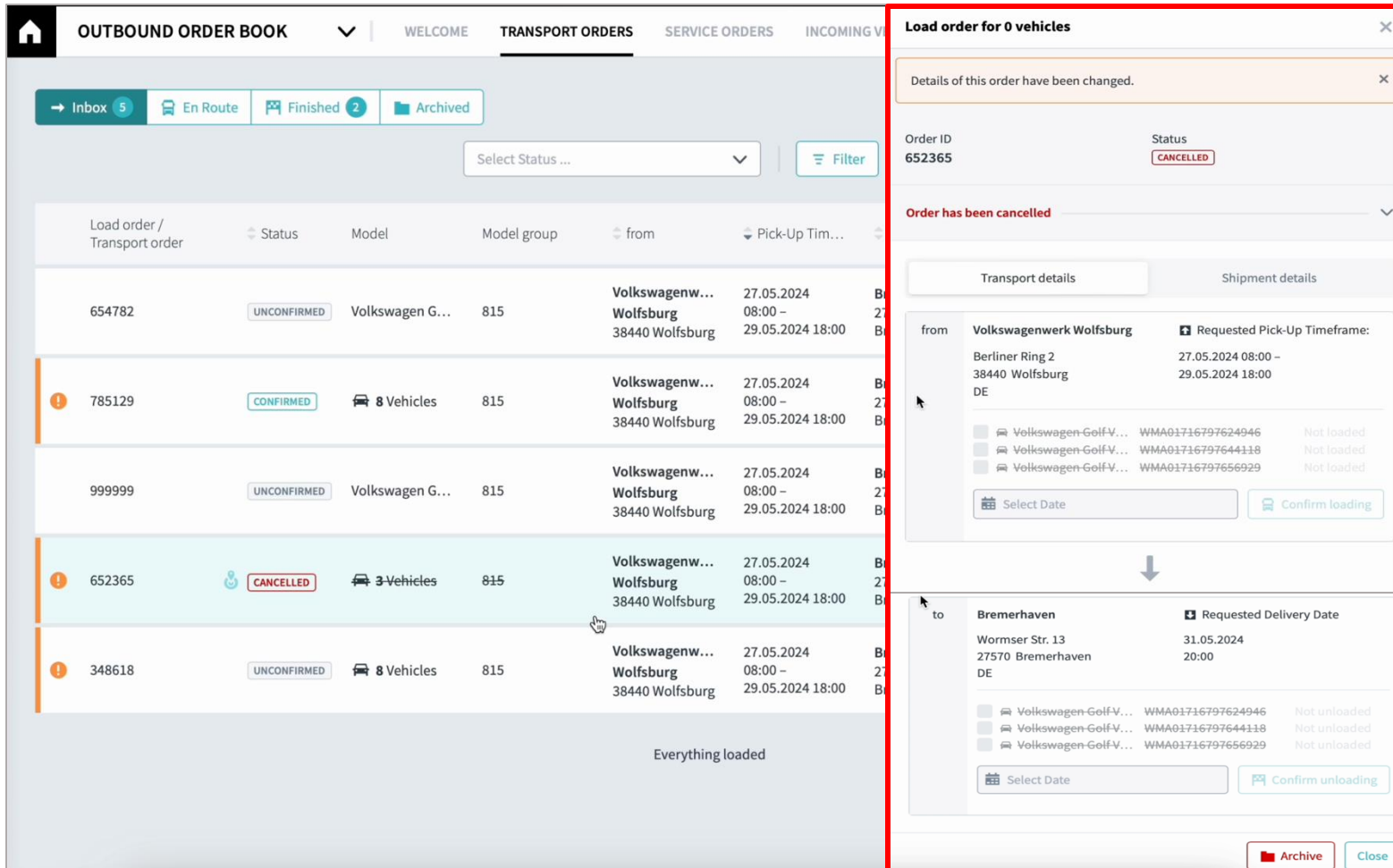
Inbox 5 En Route Finished 2 Archived

Select Status ... Filter Search for vehicle or means of transport ...

Load order / Transport order	Status	Model	Model group	from	Pick-Up Tim...	to	Delivery date	Means of transport	Action
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓
785129	CONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	My-Truck	⚡
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓
652365	CANCELLED	3 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	NO DATA	⚡
348618	UNCONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA	✓

Everything loaded

3. Once a transport bundle/order has been **cancelled**, it is no longer possible to input any further information.



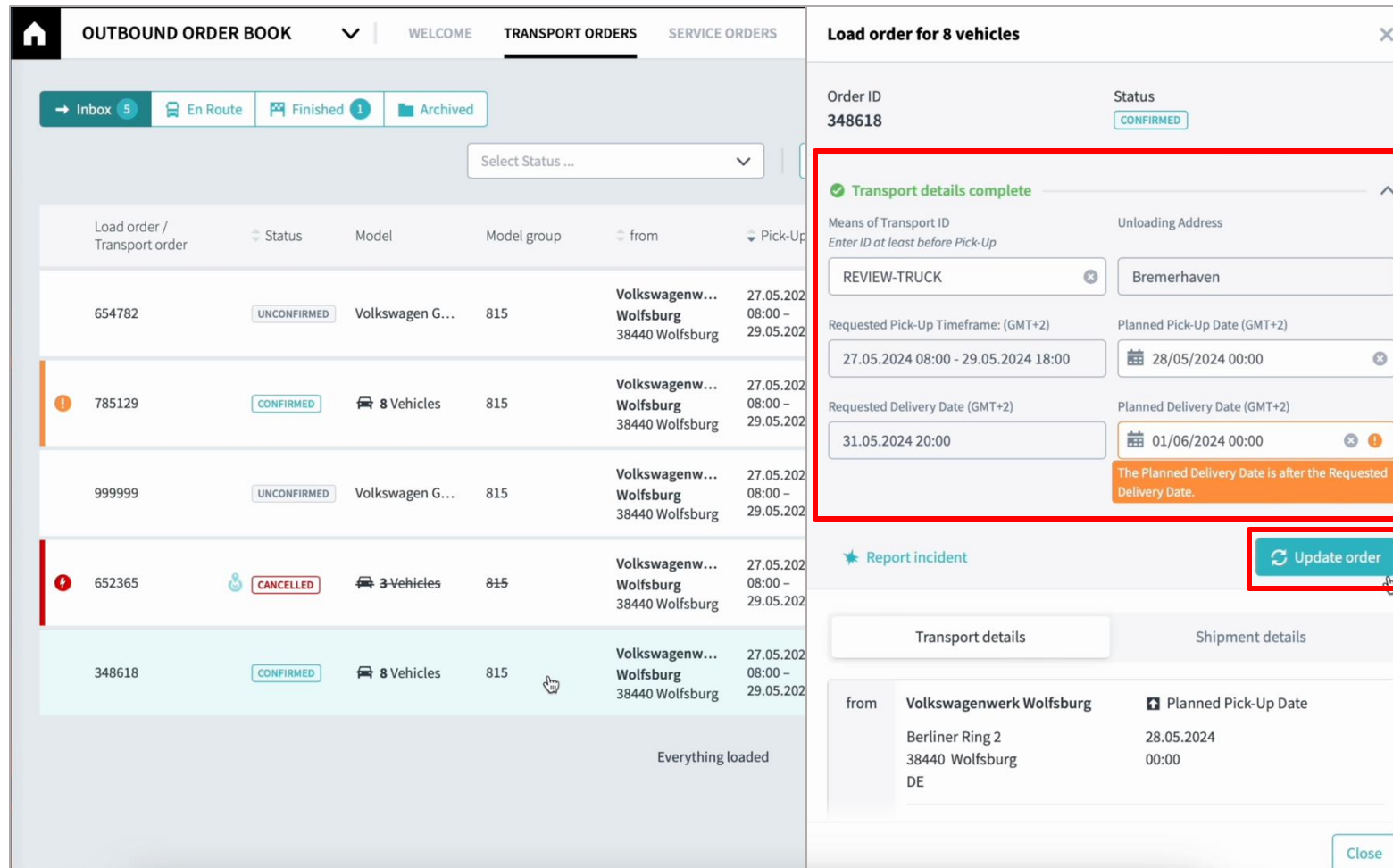
The screenshot displays the 'OUTBOUND ORDER BOOK' interface. The main table lists transport orders with columns for Load order / Transport order, Status, Model, Model group, from, and Pick-Up Time. The order with ID 652365 is highlighted in light blue and has a 'CANCELLED' status. A red box highlights a detailed view for this order, titled 'Load order for 0 vehicles'. This view shows the order ID (652365) and status (CANCELLED). It includes a message 'Details of this order have been changed.' and a section 'Order has been cancelled'. The view is divided into 'Transport details' and 'Shipment details'. The 'Transport details' section shows the origin: Volkswagenwerk Wolfsburg, Berliner Ring 2, 38440 Wolfsburg, DE, with a requested pick-up timeframe from 27.05.2024 08:00 to 29.05.2024 18:00. Below this, three Volkswagen-GolfV... vehicles are listed with their WMA IDs and 'Not loaded' status. The 'Shipment details' section shows the destination: Bremerhaven, Wormser Str. 13, 27570 Bremerhaven, DE, with a requested delivery date of 31.05.2024 20:00. Below this, three Volkswagen-GolfV... vehicles are listed with their WMA IDs and 'Not unloaded' status. The interface includes buttons for 'Select Date', 'Confirm loading', and 'Confirm unloading', as well as 'Archive' and 'Close' buttons at the bottom.

Load order / Transport order	Status	Model	Model group	from	Pick-Up Time
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
785129	CONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
652365	CANCELLED	3 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
348618	UNCONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00

Contents

1. Intro Outbound Order Book (OOB)
2. Login and System Overview
3. Transport Order Overview
- 4. Transport Order Confirmation**
5. Transport Status Updates
6. FAQs and Contact information

4. By clicking on a row, the input form for **confirming a transport bundle/order** opens up



The screenshot shows the 'OUTBOUND ORDER BOOK' interface. The main table lists transport orders with columns for Order ID, Status, Model, Model group, from, and Pick-Up. The order 348618 is highlighted in light blue. To the right, a detailed view for 'Load order for 8 vehicles' is open, showing fields for Order ID (348618), Status (CONFIRMED), Means of Transport ID (REVIEW-TRUCK), Unloading Address (Bremerhaven), Requested Pick-Up Timeframe (27.05.2024 08:00 - 29.05.2024 18:00), Planned Pick-Up Date (28/05/2024 00:00), Requested Delivery Date (31.05.2024 20:00), and Planned Delivery Date (01/06/2024 00:00). A red box highlights the 'Update order' button at the bottom right of the detailed view.

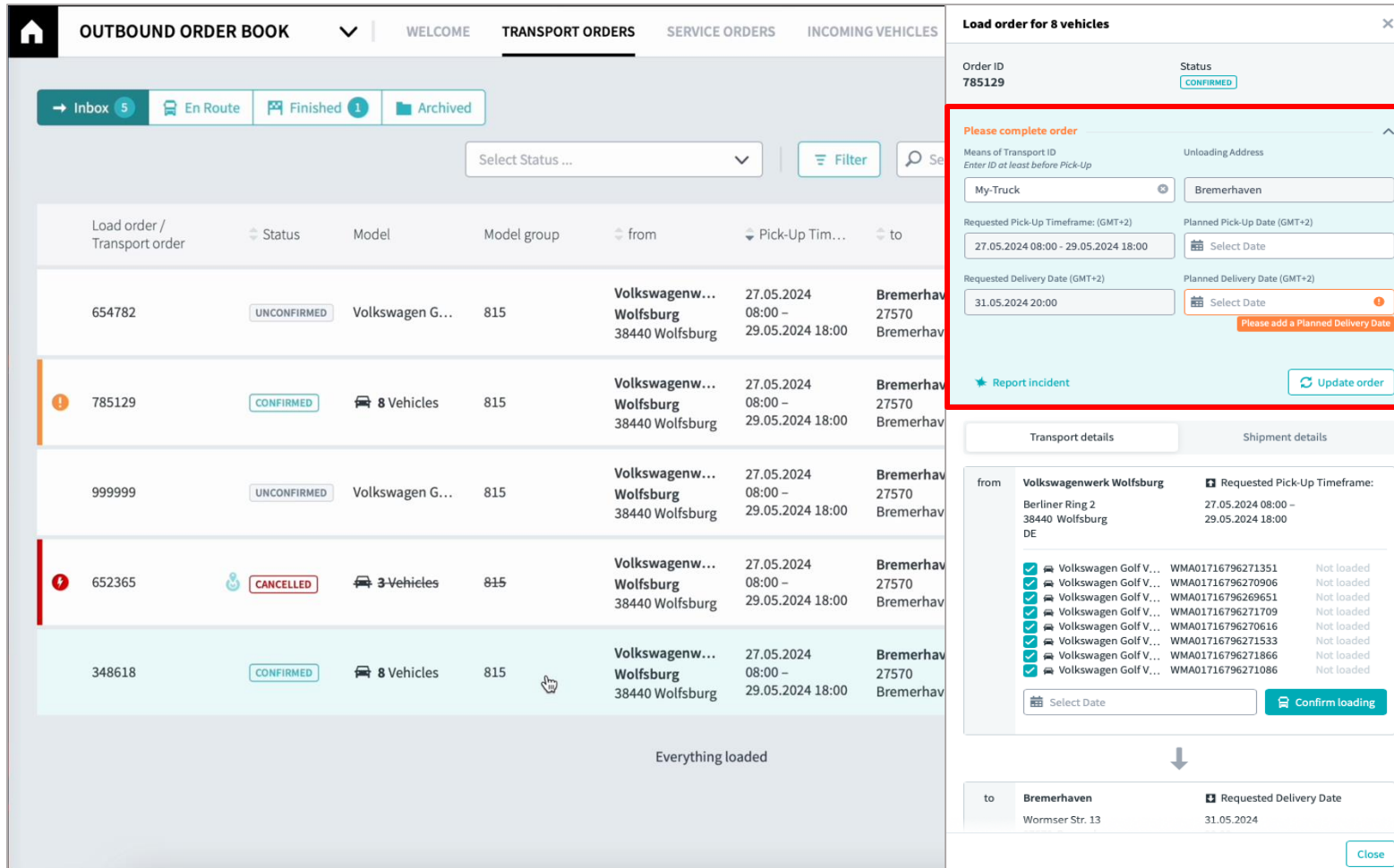
Load order / Transport order	Status	Model	Model group	from	Pick-Up
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.202 08:00 - 29.05.202
785129	CONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.202 08:00 - 29.05.202
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.202 08:00 - 29.05.202
652365	CANCELLED	3 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.202 08:00 - 29.05.202
348618	CONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.202 08:00 - 29.05.202

The following fields need to be filled out:

- **Truck License Plate**
- **Pickup Date and Time**
- **Delivery Date and Time**

Once the fields are completed, click on **"Update order"**.

4. After confirming the transport order, the data can be updated any time.

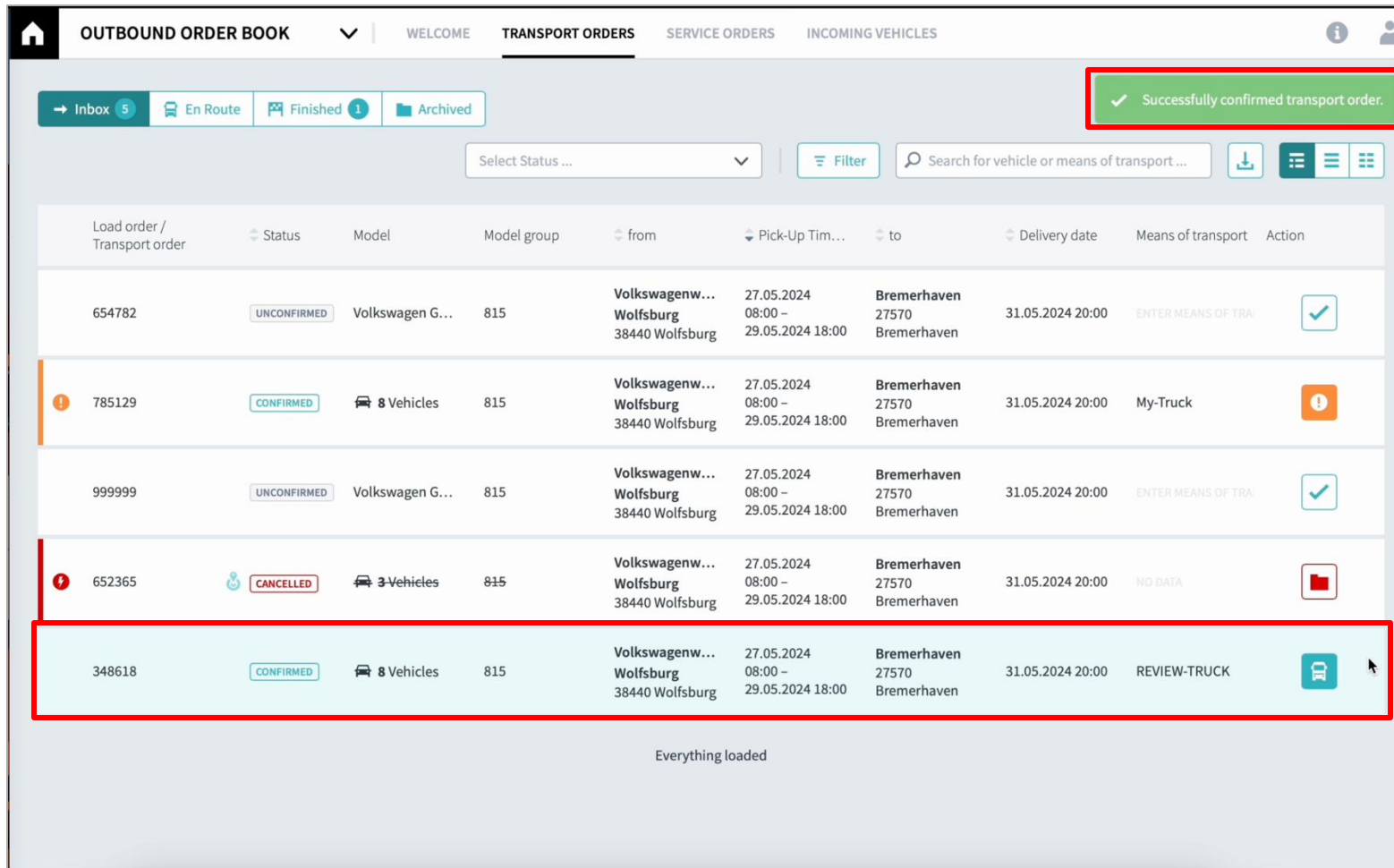


The screenshot displays the 'OUTBOUND ORDER BOOK' interface. The main table lists transport orders with columns for Load order / Transport order, Status, Model, Model group, from, Pick-Up Time, and to. The order with ID 785129 is highlighted in light blue and has a status of 'CONFIRMED'. A modal window titled 'Load order for 8 vehicles' is open, showing details for this order. The modal includes a 'Please complete order' section with fields for Means of Transport ID (My-Truck), Unloading Address (Bremerhaven), Requested Pick-Up Timeframe (27.05.2024 08:00 - 29.05.2024 18:00), and Requested Delivery Date (31.05.2024 20:00). There are buttons for 'Report incident', 'Update order', and 'Confirm loading'. Below the modal, the 'Transport details' section shows the origin (Volkswagenwerk Wolfsburg) and the 'Shipment details' section shows the destination (Bremerhaven) and the requested delivery date (31.05.2024).

Load order / Transport order	Status	Model	Model group	from	Pick-Up Time	to
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhav 27570 Bremerhav
785129	CONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhav 27570 Bremerhav
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhav 27570 Bremerhav
652365	CANCELLED	3 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhav 27570 Bremerhav
348618	CONFIRMED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhav 27570 Bremerhav

Everything loaded

4. The transport bundle/order is **complete** when **all necessary data has been entered**. In this case, it is marked as „Confirmed“ and does not have any special labeling or tag.

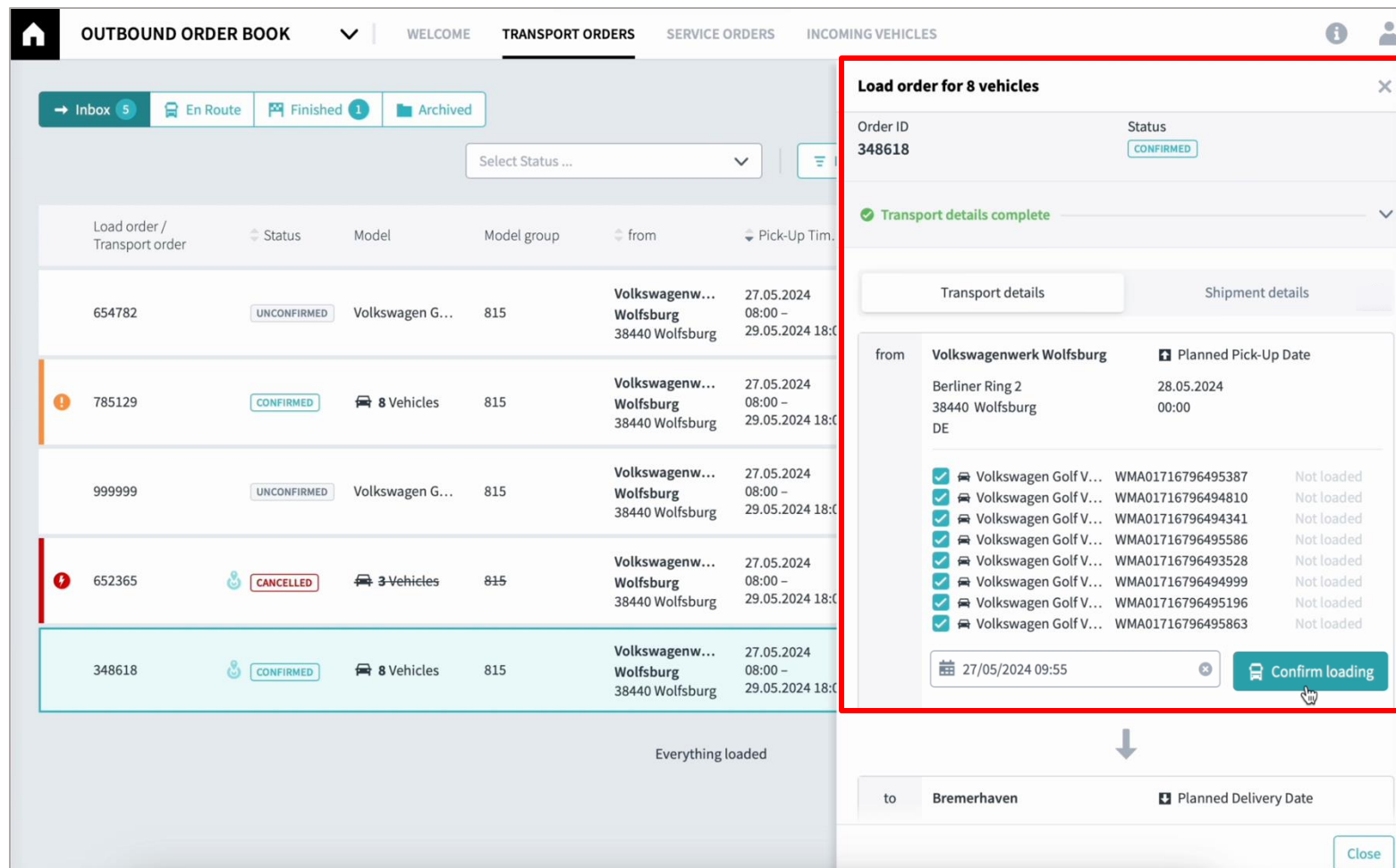


Load order / Transport order	Status	Model	Model group	from	Pick-Up Tim...	to	Delivery date	Means of transport	Action
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA...	✓
785129	CONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	My-Truck	!
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	ENTER MEANS OF TRA...	✓
652365	CANCELLED	3 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	NO DATA	✗
348618	CONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	REVIEW-TRUCK	📄

Contents

1. Intro Outbound Order Book (OOB)
2. Login and System Overview
3. Transport Order Overview
4. Transport Order Confirmation
- 5. Transport Status Updates**
6. FAQs and Contact information

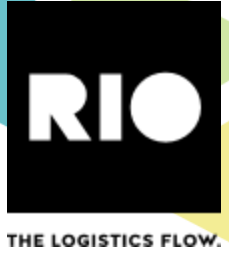
5. To input the loading date and time, click on the desired row, and then click the „Confirm loading“ button. This action opens an input form where you can enter the data. Confirm the input by clicking „Confirm loading“ again.



The screenshot displays the 'OUTBOUND ORDER BOOK' interface. A table lists transport orders with columns for Order ID, Status, Model, Model group, from, and Pick-Up Time. The order with ID 348618 is highlighted in blue. A modal window titled 'Load order for 8 vehicles' is open, showing details for Order ID 348618 (Status: CONFIRMED). The modal includes a 'Transport details complete' indicator and tabs for 'Transport details' and 'Shipment details'. Under 'Transport details', the origin is 'Volkswagenwerk Wolfsburg' with a planned pick-up date of 28.05.2024 00:00. A list of 8 vehicles (Volkswagen Golf V) is shown, all with a 'Not loaded' status. A date and time input field is set to '27/05/2024 09:55', and a 'Confirm loading' button is visible. The modal also shows 'to Bremerhaven' and a 'Planned Delivery Date' field.

Load order / Transport order	Status	Model	Model group	from	Pick-Up Time
654782	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
785129	CONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
999999	UNCONFIRMED	Volkswagen G...	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
652365	CANCELLED	3 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00
348618	CONFIRMED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00

5. After successfully loading the vehicle, the status of the transport bundle/order changes from „Inbox“ to „En route“. Be aware that you find these orders now in a different tab (as shown below).

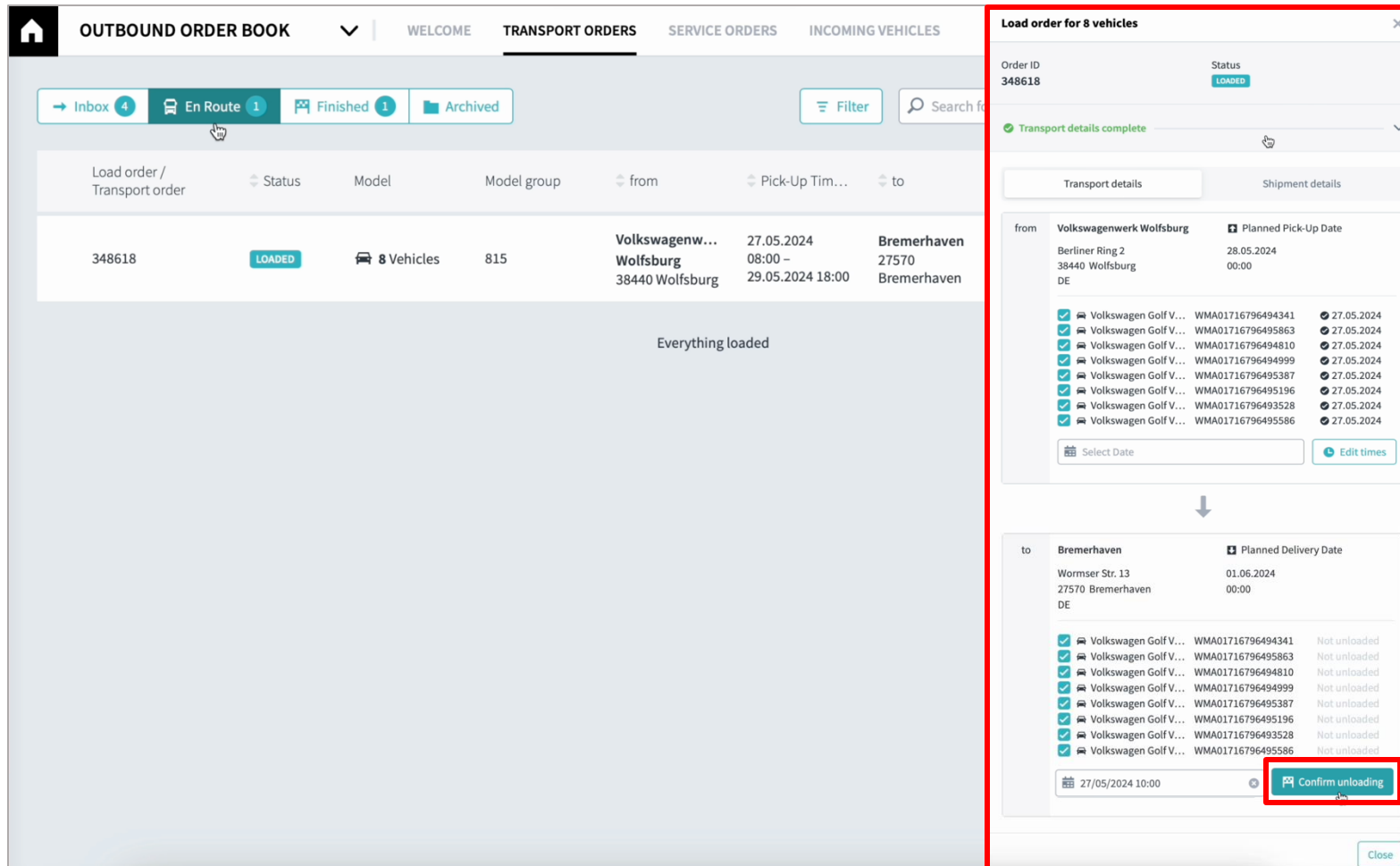


The screenshot shows the 'OUTBOUND ORDER BOOK' interface. The 'TRANSPORT ORDERS' tab is active. The 'En Route' tab is highlighted with a red box, indicating that the status of the transport bundle/order has changed from 'Inbox' to 'En route'. The 'Inbox' tab shows 4 items, and the 'En Route' tab shows 1 item. The 'Finished' and 'Archived' tabs also show 1 item each. The table below displays the details of the transport order.

Load order / Transport order	Status	Model	Model group	from	Pick-Up Tim...	to	Delivery date	Means of transport	Action
348618	LOADED	8 Vehicles	815	Volkswagen... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	REVIEW-TRUCK	

Everything loaded

5. To **confirm unloading or delivery of a vehicle**, the use of the input form is necessary. Confirmation is done via the „**Confirm unloading**“ button.

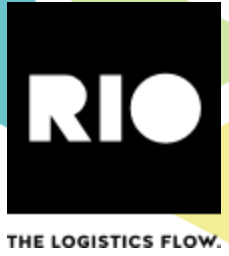


The screenshot displays the RIO web application interface. The main view is the 'OUTBOUND ORDER BOOK' with a navigation bar containing 'Inbox 4', 'En Route 1', 'Finished 1', and 'Archived'. A table lists transport orders, with one order (ID 348618) highlighted. The status is 'LOADED' and it shows '8 Vehicles'.

The detailed view for order 348618 is shown in a modal window titled 'Load order for 8 vehicles'. It includes the following information:

- Order ID: 348618
- Status: LOADED
- Transport details complete
- From: Volkswagenwerk Wolfsburg, Berliner Ring 2, 38440 Wolfsburg, DE
- Planned Pick-Up Date: 28.05.2024, 00:00
- To: Bremerhaven, Wormser Str. 13, 27570 Bremerhaven, DE
- Planned Delivery Date: 01.06.2024, 00:00
- Vehicle list: 8 Volkswagen Golf V... vehicles, each with a unique ID and a 'Not unloaded' status.
- Buttons: 'Select Date', 'Edit times', and 'Confirm unloading' (highlighted with a red box).

5. After successfully unloading or delivering the vehicle, the status of the transport bundle/order changes from “En route” to „Finished“.

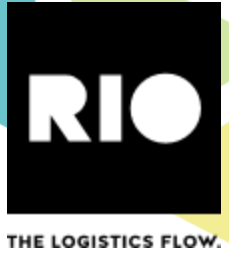


The screenshot shows the 'OUTBOUND ORDER BOOK' interface. At the top, there are navigation tabs: 'WELCOME', 'TRANSPORT ORDERS' (selected), 'SERVICE ORDERS', and 'INCOMING VEHICLES'. Below the tabs, there are filter buttons for 'Inbox 4', 'En Route', 'Finished 2', and 'Archived'. A search bar and a 'Filter' button are also present. The main table displays two transport orders, both with a status of 'UNLOADED'. The table columns are: Load order / Transport order, Status, Model, Model group, from, Pick-Up Tim..., to, Delivery date, Means of transport, and Action.

Load order / Transport order	Status	Model	Model group	from	Pick-Up Tim...	to	Delivery date	Means of transport	Action
348618	UNLOADED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	REVIEW-TRUCK	
648327	UNLOADED	8 Vehicles	815	Volkswagenw... Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 - 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	My-truck	

Everything loaded

5. 72 hours after the first “unloaded” status message for a Transport Order has been received, the transport order is **finalized**. After the finalization **no further updates are possible and can be archived**.



The screenshot shows the 'OUTBOUND ORDER BOOK' interface. At the top, there are navigation tabs: 'WELCOME', 'TRANSPORT ORDERS' (selected), 'SERVICE ORDERS', and 'INCOMING VEHICLES'. Below the tabs, there are filters for 'Inbox 4', 'En Route', 'Finished 2', and 'Archived'. A search bar and a 'Filter' button are also present. The main table displays the following data:

Load order / Transport order	Status	Model	Model group	from	Pick-Up Timefr...	to	Delivery date	Means of transport
986425	UNLOADED	3 Vehicles	815	Volkswagenwerk Wolfsburg 38440 Wolfsburg	27.05.2024 08:00 – 29.05.2024 18:00	Bremerhaven 27570 Bremerhaven	31.05.2024 20:00	My-truck

Below the table, the text 'Everything loaded' is displayed.

Contents

1. Intro Outbound Order Book (OOB)
2. Login and System Overview
3. Transport Order Overview
4. Transport Order Confirmation
5. Transport Status Updates
- 6. FAQs and Contact information**

6. FAQs & Contact information

- We recommend that you check our **FAQ documentation** regularly for updates. The documents are always kept up to date on these websites:
 - **RIO:** [Outbound Order Book \(rio.cloud\)](https://rio.cloud)
 - **Volkswagen:** [Outbound Order Book \(vwgroupsupply.com\)](https://vwgroupsupply.com)
- For **technical and procedural** questions/concerns please reach out to:
 - **Volkswagen Support**
 - Website: [Outbound Order Book \(vwgroupsupply.com\)](https://vwgroupsupply.com)
 - VW-Team Outbound Order Book - Email: outbound.portal.vwag.r.wob@volkswagen.de
- For **technical** questions/concerns please reach out to:
 - **RIO Support**
 - Website: <https://rio.cloud/de/>
 - RIO-Team Outbound Order Book – [Contact form](#)
 - RIO Support - Email: support@rio.cloud