

## PRESS RELEASE



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**NEW SERVICES FOR TOMORROW'S WORLD OF LOGISTICS:  
THE RIO MARKETPLACE HAS GONE LIVE**

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**Munich – RIO is continuing to grow all the time. The Marketplace is now the new home base for all the services on the RIO platform. This is where you can find and book RIO's own services at the moment – and will be able to locate elements provided by MAN DigitalServices and partners in future. The launch of the Marketplace coincides with the availability of the two new services known as RIO Maintenance and RIO Compliant. These innovative elements help RIO support its customers in networking and managing their complete fleets. All the customers registered on the RIO platform will be able to use the new features at the Marketplace free of charge by the end of January.**

"This is the core element of the RIO platform. This is where all the available services will be displayed in a clear manner on one digital market place," says Markus Lipinsky, CEO of RIO. "Customers can easily obtain information about the current range of services online, find those that are relevant to them and book them with just a few clicks." The Marketplace will continue to grow too: it will not only be the home base for other RIO services in future, but also OEM-specific applications – for example, what will be provided by MAN DigitalServices – and partner solutions.

### **Fleet management with RIO services**

Customers are not just able to already access RIO Essentials at the RIO Marketplace, but two other services too: RIO Maintenance and RIO Compliant.

RIO Maintenance is a service that involves costs (EUR 0.22 per day/vehicle) and it provides a clear presentation of maintenance and status data for the complete fleet. The workshop monitor, for example, displays the filling levels for various liquids, the state of the brake pads and the tyre pressures – with individually configurable maintenance components and due dates. Customers can also make use of a workshop administration tool as part of RIO Maintenance – and it organises manual servicing tasks.

RIO Compliant also has to be paid for (EUR 0.29 per day/vehicle); customers can use it to comfortably manage their tachograph and driver card data from an office desk. Files from the tachographs and driver cards are automatically downloaded when the vehicle's engine starts up – the tachograph data every week and the driver card data every day. This information is filed in the RIO Cloud.

Customers will be able to test both RIO Maintenance and RIO Compliant free of charge until the end of the month.

Customers that have registered their vehicles on the RIO platform have already been able to use RIO Essentials as the basic package without any extra charge since December 2017. This displays the positions of each vehicle in a fleet monitor every 15 minutes and provides other information like the identification of the driver, the mileage data or how much fuel is left in the tank. RIO Essentials also includes an extensive operational analysis – and this evaluates large amounts of data at a vehicle level and makes this available to the fleet operator in the form of recommendations for action.

The range of functions available in RIO Services can be used by each RIO customer, regardless of which system or manufacturer they use. This means that RIO makes everyday business operations much easier, particularly for customers with fleets consisting of vehicles from several manufacturers.

### **Updates for the logistics ecosystem**

"We're already working hard on the next RIO services," says Hartmut Feuchtmüller, Vice President Digital Products & Innovation. "We'll be able to offer valuable additions to the current portfolio at the Marketplace during the next few weeks. RIO Advance will enable customers to store user data for longer periods – as an extension to RIO Essentials – and will permit shorter intervals when analysing the performance of the vehicles. The mobile message service, RIO Push, will ensure simplified communications between the scheduling department and drivers. Order management will become child's play with RIO Order: customers will be able to plan their routes more easily and assign them directly to drivers." The declared aim of RIO is to make the working lives of freight forwarding companies, schedulers and drivers much easier, achieve gains in efficiency as well as make flows of traffic smoother – all as a result of digitalising the logistics chain.



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**About RIO:** The Volkswagen Truck & Bus Group has been offering an open, cloud-based solution for the complete transport sector with its new digital brand known as RIO since 2017. The RIO platform forms the basis for the connectivity services on all the Volkswagen truck & bus vehicle brands. RIO pools digital services for the complete transport and logistics ecosystem. It means that all those involved in the supply chain are networked with each other through a standard information and application system with forecasting capability for the very first time. In the past, it was often not possible to use data transparently within the transport sector, because the various players used a wide variety of software systems that only provided isolated solutions. RIO offers a common solution for the first time and can be used, regardless of which vehicle brand or telematics system is deployed. Existing systems used in isolation can be integrated into RIO too. RIO won the 2017 Frost & Sullivan New Product Innovation Award and the Capital Digital Lab Award for this technological innovation.